Industrial Coating Essentials QA/QC Plan Sample

Good for smaller projects and bid qualifications

*Has All the Essential Elements of a well-founded Quality Control Plan*

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410-451-8006
## Project-Specific Coating Quality Plan

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B. **KEY ELEMENTS OF THE COATING QUALITY PLAN**

Key elements of the [CompanyName] Quality Assurance/Quality Control Plan include:

**Quality Management and Responsibilities.** [CompanyName] fully integrates its quality management system into the organizational structure and performance management systems for each project. We:

- Maintain a documented quality system consisting of a quality manual with policies and procedures.
- Tightly control exceptions to the quality system so company standards are applied uniformly to every project.
- Systematically maintains quality system documents and records.

**Quality Control Personnel.** [CompanyName] fully integrates its quality management system into the organizational structure and performance management systems for each project. We:

- Appoint a Quality Manager, Superintendent, and Project Manager to each project, each with well-defined quality responsibilities and the authority to carry them out.
- Have well-defined quality responsibilities for every employee with specific quality responsibilities for key job positions.
- Plan project quality records and documentation that will be maintained.
- Tightly control exceptions to the quality system so company standards are applied uniformly to every project.
- Enforce policies that monitor work conditions before and during work so that quality results are assured.

**Project Quality Coordination and Communication.** [CompanyName] tightly controls the coating and painting process to ensure quality results. We:

- Plan quality communications through meetings, reporting requirements, and points of contact.
- Have a project startup meeting to communicate project goals and expectations.
- Conduct preparatory meetings in advance of each scheduled work task to communicate requirement details and coordinate work activities.

**Quality Assurance Surveillance.** [CompanyName] audits the quality system to assure it is operating effectively. We:
### COMPLIANCE WITH INDUSTRY COATING STANDARDS

Codes that may apply to this project include those listed below.

<table>
<thead>
<tr>
<th>Division</th>
<th>Description</th>
<th>Reference Standard No.</th>
<th>Reference Standard Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>09</td>
<td>Steel structure surface preparation for painting</td>
<td>CPCA</td>
<td>Good Painting Practice, Steel Structures Painting Manual</td>
</tr>
<tr>
<td>09</td>
<td>Containment of paint removal debris</td>
<td>CPCA</td>
<td>Guide for Containing Surface Preparation Debris Generated During Paint Removal Operations</td>
</tr>
<tr>
<td>09</td>
<td>Standard Procedure for Evaluating the Qualifications of Industrial/Marine Painting Contractors</td>
<td>CPCA</td>
<td>Standard Procedure for Evaluating Painting Contractors</td>
</tr>
<tr>
<td>09</td>
<td>Inspection of Fluorescent Coating Systems</td>
<td>CPCA</td>
<td>Standard Procedure for Evaluating Painting Contractors</td>
</tr>
</tbody>
</table>
I. Coating Work Task Quality Inspections

[Company Name] identifies a list of work tasks, phases of production, which will be quality controlled.

Work Tasks Series of Inspections

Each work task is subject to a series of inspections; before, during, and after the work is complete. Each inspection verifies compliance with full scope of the relevant specifications; not limited to checkpoints for heightened awareness.

- The initial task-ready inspection occurs when crews are ready to start work and ensures that work begins only when it does not adversely impact quality results.
- Incoming material inspections verify that materials are as specified and meet all requirements necessary to assure quality results.
- Work-in-process inspections continuously verify that work conforms to project specifications and workmanship expectations. Work continues only when it does not adversely impact quality results.
- At completion of the Task an inspection verifies that work, materials, and tests have been completed in accordance with project quality requirements. When appropriate, functional tests are performed.

Inspection results are recoded and maintained as part of the project files.

Special Process Inspections

The Quality Manager identifies special processes where the results cannot be verified by subsequent inspection or testing and determines if continuous work in process inspections are required. For these special processes, a qualified inspector continuously inspects the work process.

Material Quality Inspection and Tests

Material quality inspections and tests ensure that purchased materials meet purchase contract quantity and quality requirements.

Daily Quality Control Report
J. QUALITY CONTROL OF CORRECTIONS, REPAIRS, AND NONCONFORMANCES

Should a problem occur in the quality of work, we systematically contain the issue and quickly make corrections. Our first action is to clearly mark the item by tape, tag, or other easily observable signal to prevent inadvertent cover-up.

Then we expedite a corrective action that brings the workmanship or material issue into conformance by repair, replacement, or rework. Previously completed work is reinspected for similar nonconformances. In the event that we cannot correct the item to meet contract specifications, the customer will be notified and customer approval of corrective actions is required before proceeding.

Fixing problems found is not sufficient. [Company Name] systematically prevents recurrences to improve quality. First enhanced controls and management monitoring are put into place to assure work proceeds without incident. Then using a structured problem solving process, [Company Name] identifies root causes and initiates solutions. Solutions may involve a combination of enhanced process controls, training, upgrading of personnel qualifications, improved processes, and/or the use of higher-grade materials. Follow-up ensures that a problem is completely resolved. If problems remain, the process is repeated.

Nonconformances and their resolution are recorded on a Nonconformance Report form. A Nonconformance Report form exhibit is included in this subsection.
# Nonconformance Report

**Company Name**

**Nonconformance Report**

Version 20141013

<table>
<thead>
<tr>
<th>Nonconformance Report Control ID</th>
<th>Project ID</th>
<th>Project Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>[ProjectNumber]</td>
<td>[ProjectName]</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Preparer Signature / Submit Date</th>
<th>Quality Manager Signature / Disposition Date</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</table>

- **Description of the requirement or specification**
- **Description of the nonconformance, location, affected area, and marking**
- **Disposition**
  - Replace
  - Repair
  - Rework
  - Use As-is

  Approval of disposition required by customer representative? Yes ☐ No ☐

  Customer approval signature / date: ___________________________________

- **Corrective Actions**

  - Corrective actions completed Name/Date:_________________________

  Customer acceptance of corrective actions required? Yes ☐ No ☐

  Name/Date:_________________________

- **Preventive Actions**

  - Preventive actions completed Name/Date:_________________________

Questions? Call First Time Quality 410-451-8006
Compliance Verification

- Compliance with initial job-ready requirements
- Compliance with material inspection and tests
- Compliance with work in process first article inspection requirements
- Compliance with work in process inspection requirements
- Compliance with Task completion inspection requirements
- Compliance with inspection and test plan
- Compliance with safety policies and procedures

Reported Nonconformances and incomplete items:

FTQ Scores and Completion Sign-off

### FTQ Scores

#### Quality

- 5 = 100% NO problems
- 4 = 1 minor problem
- 3 = Hotspot or 2-3 minor
- 2 = 6+ or major problems
- 1 = Excessive problems

#### On-Time

- 5 = On Time
- 4 = Late
- 3 = Late by 1 day
- 2 = Late by 2 days
- 1 = Late more than 2 days

#### Safety

- 5 = 100% NO problems
- 4 = 1 minor problem
- 3 = Hotspot or 2-3 minor
- 2 = 4+ or major problem
- 1 = Injury

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Selected Pages